

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 10/799,712 Confirmation No.: 8969  
Applicant : Lizhi MA. *et al.*  
Filed : March 15, 2004  
Title : Intelligent Call Routing For Cross-Sell Offer Selection Based On  
Optimization Parameters And/Or Account Level Data  
TC/Art Unit : 2642  
Examiner: : Unassigned  
  
Docket No. : 47004.000280  
Customer No. : 21967

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

Applicants hereby request the status of the above-referenced patent application.  
The last correspondence received from the U.S. Patent and Trademark Office (USPTO) regarding the above-referenced patent application was the Notice of Recordation of Assignment Document indicating that the Assignment was recorded on June 15, 2004 at Fee/Frame 015463/0351.

In view of the foregoing, it is respectfully requested that the undersigned attorney  
be advised of the present status of the above-referenced patent application.

Respectfully submitted,

Date: 1/18/2007

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